

WELCOME TO THE FAIRWAY SPA

The Fairway Spa invites you to immerse yourself in our city oasis. Dedicated to nourishing the mind, body and spirit our team will guide you through a journey of fulfilment – focused on your wellbeing

Separate ladies and gents change rooms with Saunas provide privacy, while the lounge and outside relaxation areas offers a serene oasis for total relaxation

Our facilities include:

Ladies and Gents Saunas, Floatation Tank, Jacuzzi and an outdoor pool

THE FAIRWAY SPA - GUIDELINES

Spa treatment times

- Please arrive 30 minutes prior to your appointment to allow time for your consult and so that you may leisurely prepare for your treatment
- All time allocation include the dressing and undressing of the spa guest
- If the spa guest is late for their treatment the allocated time will be shortened accordingly

Spa facilities and access

- No under 18's are allowed at the Spa except on written consent from parent and if treatment is suitable
- The following spa facilities are available to guests booking a treatment lasting for a minimum of two hours - sauna, floatation tank, outdoor pool, spa changing and relaxation areas. Due to obvious time constraints guests who reserve a treatment of 2 hours or less will be escorted directly to and from their treatment room
- The spa will provide robes, towels and slippers for use during your spa visit
- Lockers are provided for your personal items and clothing
- The Fairway Spa is not responsible for any theft, damage, loss or misfortune that may occur
- Please bring your bathing costume along
- Please alert your therapist of any of the following: heart conditions, high blood pressure, muscle or joint injuries, pregnancy, diabetes, epilepsy, allergies to iodine or any other products, medication such as Roaccutane or Retin-A
- Advise your therapist on the preferred pressure for your massage
- Failure to produce your tan can session card will result in you having to pay for the tan can session

Scheduling an appointment:

- To schedule an appointment for your treatment please contact our spa reservations team who will be able to guide you to make the right choice
- To ensure your preferred time and service is available we recommend you book in advance
- For any booking to be confirmed, your credit card details or a proof of payment is required
- No cash refunds for products / gift vouchers purchased or services rendered

Gift Vouchers

Gift vouchers are available for Rand amount purchases, a particular service or spa package, and are an ideal gift for any special occasion. No treatments will be performed without presentation of your gift voucher. Should there be a difference in price, the client would need to pay the balance.

Cancellation Policy

- Late arrival will result in a shortened appointment with the full fee being applicable
- 24 Hour notice for cancellations / rescheduling is required, or 50% of the treatment price will be charged for. Spa packages must be paid for on confirmation
- Gift voucher package bookings not cancelled / rescheduled 24 hours prior will result in the gift voucher being null and void
- Voucher numbers are required when booking

Dual Treatments

The Fairway Spa offers a specially designed treatment room for couples and friends to enjoy treatments together. Please be sure to pre-book this unique experience. Enjoy our group treatment room which boasts 5 treatment beds and your very own private 8 seater Jacuzzi. Please be sure to pre-book this room

Spa Cuisine

A spa lunch and beverage menu is available for your enjoyment

www.thefairwayspa.co.za

